AlertManager

instant

Instant Alert Manager

Release Notes and Read Me

November, 2014

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CR. November 20th, 2014

Rev 5

ALERT MANAGER RELEASE NOTES

OVERVIEW AND INTRODUCTION

Thank you for your interest in Instant Alert Manager for Lync 2013®. Alert Manager is designed to enable real time alerts within your organization utilizing your Lync® infrastructure and presence detection.

This newest version of the application has been rewritten and redesigned to work with Microsoft Lync 2013®. We've also included our Email-to-IM Gateway with the application, which allows you to combine this new alerting tool with existing email alerting solutions.

Our goals for the application are:

➢ Develop an application that is easy to install in less than 30 minutes
➢ Create an easy to use interface to allow users to dispatch messages quickly
➢ Provide an ability to create alert templates that can be used at a later time
➢ Enable an alert system that can easily be used to inform your organization of real time status updates

The application is offered with a 30-day evaluation option in the installation wizard. During this evaluation, you will have full functionality to dispatch alerts. The application will append a line to the end of the alert notifying that the alert was sent with the evaluation version. You can obtain a full license key by contacting Instant Technologies at:

sales@instant-tech.com

US: 1(800) 884-0443

INTERNATIONAL: +1 (603) 397-3344

VERSION 1.2.0 – NOVEMBER 20TH, 2014

WHAT'S NEW

- Add ability to select whether messages will get delivered regardless of presence status
  - To deliver to users who are "away" or "busy", select the "High Priority" checkbox in the send alert page
- Added support for SQLite
  - Install now includes two database setup options: SQLite or SQL
  - SQLite allows the application to host its own database, removing the need to configure and connect to a separate SQL server
- Fixed Date/Time issues with creating alerts.
  - Should no longer receive an "Invalid Date" error when sending alerts
- Update installer to read information from web.config

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VERSION 1.1.3 – OCTOBER 14, 2014

WHAT'S NEW

- Add ability to deliver messages to users who are "away" or "busy".
  - There is no UI to manage this setting currently, but it is configurable in "web.config". Contact support@instant-tech.com for details and help configuring this.
- Add fix for setting changes not being saved in some installs.

VERSION 1.1 – SEPTEMBER 17, 2014

WHAT'S NEW

- Removed the requirement to create a trusted app pool (UCMA) to simplify install.

  - Application now requires a Lync-enabled account to use to dispatch messages

VERSION 1.0.2 – JANUARY 13, 2014

WHAT'S NEW

- Database creation script fix for SQL Server 2012

KNOWN ISSUES

- Validation error sending alerts using Internet Explorer 11. Changing the document mode using the F12 Developer Tools fixes the issue.

VERSION 1.0.1 – DECEMBER 18, 2013

WHAT'S NEW

- Add support for non-standard SIP addresses
- Ability to provide custom directory when creating SQL Database
- Security Improvements
- Various bug fixes

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WHAT'S NEW

This is the initial release of Instant Alert Manager for Microsoft Lync 2013®.

- Ability to dispatch messages to Lync 2013® users, groups, and persistent chat rooms.
- Ability to dispatch Email messages as IMs utilizing the Email-to-IM Gateway.
- Ability to schedule and set expirations for alert messages.

KNOWN ISSUES

- May not work properly in Internet Explorer 7.
- When creating a Trusted App Pool, it may be necessary to restart the wizard as a Trusted Admin.
- It may be necessary to manually delete Trusted App Pools using PowerShell if an error occurs during creation